

## Payment terms:

1. **For bookings made for Shoot only.** 100% advance payment is required to confirm your booking.
2. **For Edit combos,** 70% advance and balance on delivery.

## Refund and Cancellation Policy for ShootGuru Studios

This Refund and Cancellation Policy provides clear guidelines for cancellations, refunds, and responsibilities associated with the use of ShootGuru Studios' services. Please read it carefully before proceeding with your booking. Cancellations

1. **Cancellation Timeline:** Cancellations will only be considered if the request is made at least 48 hours before the scheduled start of the shoot.
2. **Rescheduling Policy for Cancellations:** Cancellations are not refundable, however, the booking amount can be used for future bookings made within one month from the date of cancellation.

## Damages and Responsibilities

1. **Property Damage:** Any damage to the studio property will be the responsibility of the booking party. The booking party will also be liable for any losses incurred due to the damage, including potential loss of revenue.
2. **Equipment and Crew Responsibility:** Due diligence is the responsibility of the booking party. Any damage to equipment or crew caused during the booking period is not the responsibility of ShootGuru Studios.
3. **External Noise:** While the studio is treated for sound, external noise from rare or exceptional events may occasionally occur. The studio is not liable for disruptions caused by such external events.
4. **Set Customization and Resetting:** Booking parties are allowed to customize and move sets during their booking. However, the sets must be reset to their exact original state before 7:00 AM the following day or before the next scheduled shoot, whichever comes first.
  - If the booking party fails to reset the sets, the studio will handle the reset and charge the booking party accordingly.

## Refunds

1. **Refund Processing:** In cases where refunds are approved by ShootGuru Studios (under exceptional circumstances), it will take 5-7 business days for the refund to be processed.

By making a booking with ShootGuru Studios, you agree to abide by this Refund and Cancellation Policy. For any queries or concerns, feel free to contact us at [Insert Contact Information].